

# Family Service Credential Training Opportunities

## Training of Trainers

**Who:** Interested persons, with appropriate skills and experience, who will implement the Family Service Credential within their local agency. Participation in the Family Service Credential direct service staff training is not required but is *highly* recommended. Recommended prerequisites for participants at this level include:

- In-depth direct service experience working with families
- Experience in training adults and knowledge of adult learning practices

### Training Objectives—Participants will:

- Experience the FSC content from the trainer/facilitator perspective
- Assess & reflect on personal facilitation capacities
- Learn how to integrate knowledge of adult learning principles into facilitation of the content
- Learn how to implement the assessment & portfolio component of the FSC credential
- Learn & apply training and facilitation skills
- Receive follow-up individualized mentoring during back-home implementation
- College Credit available upon request

**Details:** For dates, location and costs of current training opportunities see enclosed flyer or go to this web site: [www.MyQuickReg.com](http://www.MyQuickReg.com)

## Direct Service Staff Training

**Who:** Direct service staff and their supervisors, working with children and families.

- Build knowledge, skills & capacities in the FSC content areas
- Enhance understanding & application of content through ongoing networking & dialogue with other FSC participants
- Practice & apply content knowledge through work with families
- Demonstrate competencies through assessment and portfolio activities
- College Credit available at some locations

**Costs:** Cost of on-site training at your agency varies depending on your training needs, number of participants, and location.

**For more information:** Contact Ruth Chvojicek, Family Service Credential Coordinator, at 1-800-862-3725 or 608-697-5845 or email her at: [chvojicekr@cesa5.org](mailto:chvojicekr@cesa5.org)



# PORTAGE PROJECT'S FAMILY SERVICE CREDENTIAL

**“This is by far the most beneficial  
training I have ever taken!  
Everything has been useful.”**

**- participant from a Family Service Credential training  
sponsored by Michigan Head Start  
Association, Lansing, MI**

# The Family Service

**Credential** is a comprehensive, competency based training experience, designed to support direct service staff in their work with children and families.

The content is structured using four modules and is designed to support staff in the refinement of skills and strategies to incorporate the core values of being family centered, relationship focused, strengths based, ecological and reflective. The training is appropriate for any staff who work intensely with families in programs such as Head Start, home visitation programs, early childhood or 4-year-old kindergarten program, family resource centers, etc.

To receive the credential, participants in the direct service staff level complete a portfolio that includes activities and journal entries. The portfolio gives participant's the opportunity to reflect on content learned and apply it to their current work situation. Each portfolio entry is tied to core competencies and indicates how a participants has internalized the core values of the credential.

The Family Service Credential was updated in 2012 to incorporate the Head Start Parent, Family, and Community Engagement Framework outcomes into the activities. The Family Service Credential has also incorporated the Head Start and Early Head Start Relationship-Based Competencies for staff who work with families.

# The Family Service Credential Training

**curriculum** is organized in 4 modules. A brief description of the modules follows.

## Module 1

### Understanding Values and Beliefs in Working with Families

- Looking at Personal Values & Beliefs
- Understanding Family Systems
- Family Resiliency
- Relationship-Based Communication
- Understanding and Supporting the Family Ecologically

## Module 2

### Empowering Partnerships with Families To Support Growth

- Empowerment—The Broad Perspective
- Empowering Strategies to Support Families
- Roles & Boundaries
- The Agency Perspective
- Families with Special Considerations

## Module 3

### Involving Families Through Family-Centered Practices

- Family Engagement
- Supporting Adults in the Parenting Role

## Module 4

### Leading & Managing Professionally

- Collaborating Within the Community
- Tools for Managing the Job
- Professional Growth & Development



# Training of Trainers

August 4-8, 2014

## TRAINING DATES & TIMES:

August 4-8, 2014 (full week)  
Daily from 8:30a-4:30p

## LOCATION:

THE PYLE CENTER—UW MADISON  
702 Langdon St, Madison, WI 53706  
Front desk: 608-262-1122

## OVERNIGHT ACCOMMODATIONS:

THE LOWELL CENTER  
610 Langdon St, Madison  
Single: \$70 Double \$82  
Reservations: Phone 866-301-1753  
Online: [http://lowellirm.uwex.edu/irmnet/\(S\(pe02euzjz2iso045mppimu55\)\)/Res/ResMain.aspx](http://lowellirm.uwex.edu/irmnet/(S(pe02euzjz2iso045mppimu55))/Res/ResMain.aspx)  
Mention code: CESA5

➡ Sleeping room deadline: July 7th, 2014

Complimentary breakfast is served in the Lowell Center dining room for guests. Other lodging details. On-site parking for overnight guests (1 space=room) in the Lowell Center ramp available for \$8/day. Parking Info: or call 866-301-1753. City of Madison parking ramp 1 block from Pyle also available.

## COST: \$950

(Includes all materials, lunch & breaks, 5 days of training & follow-up support via email/phone/trainer webinars)

## TRAINERS:

Ruth Chvojicek , FSC Coord/Trainer  
Kathy Boisvert, FSC Trainer  
Melissa Velez, FSC Trainer

**LOCAL AIRPORTS:** Dane County Regional Airport—Madison (MSN)  
Taxi service is available to/from the airport to the Lowell Center

NOTE: "If you participated in Training of Trainers prior to 2011 it's recommended that you attend the Training of Trainers again as a refresher and to ensure you are using the most up to date materials."

## ONLINE REGISTRATION

(click link below)



STEP I: Create/save your profile  
STEP II: Register for the event  
STEP III: Choose payment type

## REGISTRATION DEADLINE:

**JULY 4th, 2014**

\*Please include a copy of your

MyQuickReg.com registration with your check,  
PO/money order made out /mailed to:

## CESA 5

Attn: Family Service Credential  
PO Box 564,  
Portage, WI 53901

## TRAINING CONTENT QUESTIONS:

RUTH CHVOJICEK (pronounced Voy-check)  
Phone: 1-800-862-3725 ext 5405 or  
Cell: 608-697-5845  
[chvojicekr@cesa5.org](mailto:chvojicekr@cesa5.org)

## REGISTRATION QUESTIONS:

Phone (Julia): 608-745-5423  
[jiannacopoulosj@cesa5.org](mailto:jiannacopoulosj@cesa5.org)

## CANCELLATION / REFUND POLICY:

Full refund if cancelled MORE than 4 weeks before a training. Participants who cancel LESS than 4 weeks, or do not attend, will be billed the full fee.